Information Technology Department
At
Unique Insurance Company
Job Description: **Programmer/Technical Support**

As a programmer you will work with company employees, agents and insureds in 7 states. You will design and develop software for Information and Technology Department that allow us to receive and process thousands of insurance policies a month. You will write server side code that maintains and expends our technology set. You will write data processing code that will convert,process, and analyze data for our web based applications. We need your skills to bridge the gap between our current tool set and what users, clients, and agents expect from our insurance company.
As a Technical Support you will you engage both your technical and customer service skills to troubleshoot technical problems, respond to product related questions and help to resolve concerns of 'Unique' Enterprise users. You are conformable dealing with customers in a cross functional teams members alike including underwriters, agents, claims and marketing personnel, 3rd party service providers, and state regulators. You will be providing solutions to challenging technical issues and optimizing the 'Unique' Apps experience.

Responsibilities:
- Act as key technical support contact for certain technologies and information.
- Deliver technical solutions through one-to-one communication, effective prioritization, data analysis, and dedication to providing outstanding user experience.
- Troubleshoot technical issues, escalate bug reports, write documentation and proactively identify customer needs and work with rest of IT team to improve the product.
- Work closely with customers to understand underlying business challenges, explore innovative solutions to real-world problems.
- Develop and implement processes and infrastructure changes to scale policy and claims processing.
- Create reports for management, propose and design server side apps to solve and improve processes.
- Test new software functionality.
- Understand database structures, write stored procedures and build reports using Microsoft Reporting Services

Minimum Qualifications:

- BS degree in Computer Science, related technical field or equivalent practical experience.
- Coding skills in database driven web applications in Python,Java,Ruby or PHP
- Knowledge of UNIX/Linux and being able to use it on a daily basis.

Preferred Qualifications

- BS or MS degree in Computer Science, related technical field or equivalent practical experience.
- Experience in business software or app design
- Coding skills in database driven web applications in Python (or Ruby,PHP), JavaScript and Jquery, AngularJS.
- Knowledge of UNIX/Linux servers,Apache, packages, API, Python modules and libraries.
- Excellent implementation skills (C++, Java, Python).

This is a full-time job, 401K and health insurance. Salary range from 40K-50K; commensurate with experience.

Please email your resume to IT Manager: Lucas Szybalski, lszybalski@uniqueinsuranceco.com   773-299-7527
Please email few dates that you are available for phone interview. US citizen/permanent resident only.

Unique Insurance Company,
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